

Taking stock at the outset of a new council . . .

Corporate Priorities

Management Team



Presentation overview

- **Why have priorities?**
- **How were they selected?**
- **How are the priorities delivered?**
- **Brief description and current issues**

Creating more affordable housing

BACKGROUND

- **Housing Market Area status for south Wiltshire**
- **Average house price £261,016**
- **Average wage in Salisbury £21,523**
- **c£8.5m of Housing Corporation funding up to 2008 delivering 300 affordable homes**
- **South Wiltshire Strategic Housing Board**
- **Homelessness constant challenge**
- **Working with the private sector to improve homes**

Creating more affordable housing

CURRENT ISSUES

- **Improve allocation of housing by introducing choice based lettings**
- **Develop a housing and support pathway for single homeless people**
- **Support the redevelopment of Damascus House to provide a 21 century homeless hostel**
- **Secure a minimum of £8m from the 2008/2011 National affordable Housing Programme**
- **Continue the reduction of people living in temporary accommodation**
- **Support more people to maintain their independence to live in their own home**
- **Ensure the Local Development Framework Core Strategy strengthens the council's role in securing affordable housing through the planning process**

Maintaining council housing to a high standard

BACKGROUND

- **5400 council tenancies and 400 leaseholders**
- **Insufficient finances to achieve;-**
 - **Government's Decent Homes Standard by 2010**
 - **"Fit for Purpose" 30 year Housing Revenue Account Business Plan**
- **Tenants voted to retain the housing stock in council ownership at stock transfer ballot last year**

Maintaining council housing to a high standard

CURRENT ISSUES

- **Housing Revenue Account Business Plan Project Board currently considering a number of capital and revenue reduction measures to prevent in year deficits on the Housing Revenue account in 3 years time and absolute deficits within 9 years**

Reducing household waste and improving recycling

BACKGROUND

The Environment :

- Save the planet
- Stop filling holes in the ground with rubbish
- Society's legacy?

The cost of waste :

- Landfill cost escalating
- Fined for not achieving targets
- At current performance £1.3m by 2010/11

Reducing household waste and improving recycling

CURRENT ISSUES

- Introduce alternate week collection
- 1x180litre bin –landfill rubbish
- 1x180litre bin for recyclable plastic/card
- Week 1 = waste
- Week 2 = recyclables
- Unsuitable properties –equivalent plastic sacks black sacks
- Optional garden waste service
- Black boxes to whole district
- Timetable
- Bin ID and weighing arrangements

Making the district safer and reducing the fear of crime

BACKGROUND

- **South Wiltshire is a safe place to live, yet issues surrounding anti-social behaviour & fear of crime continue to be of great concern to a lot of residents**
- **South Wiltshire Community Safety Partnership**
- **South Wiltshire Crime Reduction and Drug Misuse Strategy**
- **Measuring performance / Measuring success**
- **Community & Housing Scrutiny Review of Anti-Social Behaviour**
- **Section 17 of the Crime and Disorder Act**
- **Partnership Anti-Social Behaviour Reduction Officer**
- **Neighbourhood Policing**

Making the district safer and reducing the fear of crime

CURRENT ISSUES

- **Reduction of 12.5% by 2007/08**
- **Tackle priorities issues – criminal damage, woundings and pedal cycle theft**
- **Continued support for NPT's and ensure links are made with other Partnership working (e.g. Parish Plans, LDF development)**
- **Continue to target 15 most prolific offenders within the district**

Making the district safer and reducing the fear of crime

CURRENT ISSUES

Areas for Additional Investment

- **Source funding for PASBRO**
- **Long term investment on ongoing Domestic Violence education and awareness project for young people**
- **Longer term investment in additional accommodation for victims fleeing Domestic Violence**
- **Longer term investment for accommodation for young people who are homeless as a result of offending and substance misuse behaviours**
- **Funding for Stand alone ASB orders**

Reducing traffic congestion and improving public transport BACKGROUND

- **Locally based Joint Transportation Team**
- **Salisbury Transportation Plan**
- **4 park and ride sites**
- **ITS – RTPI, UTC, VMS**
- **Parking controls**
- **Bus stop infrastructure improvements**
- **Improvements for walkers and cyclists**

Reducing traffic congestion and improving public transport CURRENT ISSUES

- **Implications of the Salisbury Vision**
- **Review of the Transportation Plan**
- **Review of the Parking Strategy**
- **Petersfinger park and ride**
- **Improving parking controls**
- **Traffic related air quality.**

Improving Services to our customers

BACKGROUND

3 themes

- Providing a customer contact centre that answers 80% enquiries at first point of contact
- Enabling people to do business with the council at times to suit them through the web – www.salisbury.gov.uk
- Re-developing Bourne Hill as a purpose built customer contact centre and centralised office

Improving services to our customers

CURRENT ISSUES

- **Completing the transfer of all services to Customer Services, expanding our use of the supporting Customer Relationship Management system and improving telephony**
- **Expanding services electronically via the web**
- **Concluding office centralisation**

Creating better places to live: Salisbury Vision

BACKGROUND

Salisbury Vision - an ambitious long term project for the city centre based on making Salisbury a better place in which to live, work and visit, by creating a city which is:

- Accessible
- Safe and attractive
- Diverse
- Inclusive

. . . . and which has:

- a greater retail and cultural offer
- a diverse range of housing to meet all needs
- A more buoyant economy supported by higher skill levels

Creating better places to live: Salisbury Vision

BACKGROUND

Salisbury Vision

- **Consultation on report**
- **Governance arrangements**
- **Project management infrastructure**
- **Maintaining momentum and establishing credibility**
- **Possible relocation of Salisbury College**
- **Redevelopment of Maltings/ central car park**
- **Churchfields**
- **Future use of Salisbury Guildhall**
- **Recruiting a project manager**

Creating better places to live:

Local Development Framework (LDF)

BACKGROUND

- **The LDF will provide policies to control development which will replace those currently provided in the Local Plan**
- **It places much greater importance in ensuring that community aspirations are pursued**
- **The LDF will consist of a portfolio of documents that set out the spatial planning strategy for the District**

Creating better places to live:

Local Development Framework (LDF)

BACKGROUND

- **Adopted Statement of Community Involvement (SCI)**
- **Updated Local Development Scheme (LDS)**
- **LDF Management Board**
- **Evidence base**
- **Joined up consultation on Core Strategy Issues and Option, Salisbury Vision and the community strategy**
- **Commences July 2007**

Meeting the financial challenge

BACKGROUND

Key financial information

- Turnover £60m
- Net budget £13m – fees, rents, benefits main source of income
- Council tax Band D - £122.80 (10% bill)
- Tax base 45,000
- Business rates collected locally , sent to and set by Government
- Annual review of Medium Term Financial Strategy

Meeting the financial challenge

CURRENT ISSUES

- Typically council faces unavoidable costs each year of £400k
- Need to seek new efficiencies or face cuts
- Longer term financial planning integrated with service planning essential -ambitious projects often have long lead in times!
- Comprehensive Spending Review expected this autumn - likely to be tough!

Looking ahead: building an efficient future

BACKGROUND

- **Strong value for money culture**
- **3 out of 4 Audit Commission rating for VFM**
- **Out-performed central government efficiency targets (Gershon)**

Looking ahead: building an efficient future

CURRENT ISSUES

- **Delivering efficiencies to meet our Medium Term Financial Strategy**
- **Evaluating shared services with other partners**

Improving the performance of the council

BACKGROUND

- **Lowest quartile council tax – highest performance**
- **Public satisfaction up to 67% (16% higher than national average)**
- **Strong leadership ,processes and systems introduced**
- **Audit Commission rating of “Good” for Comprehensive Performance Assessment**

Improving the performance of the council

CURRENT ISSUES

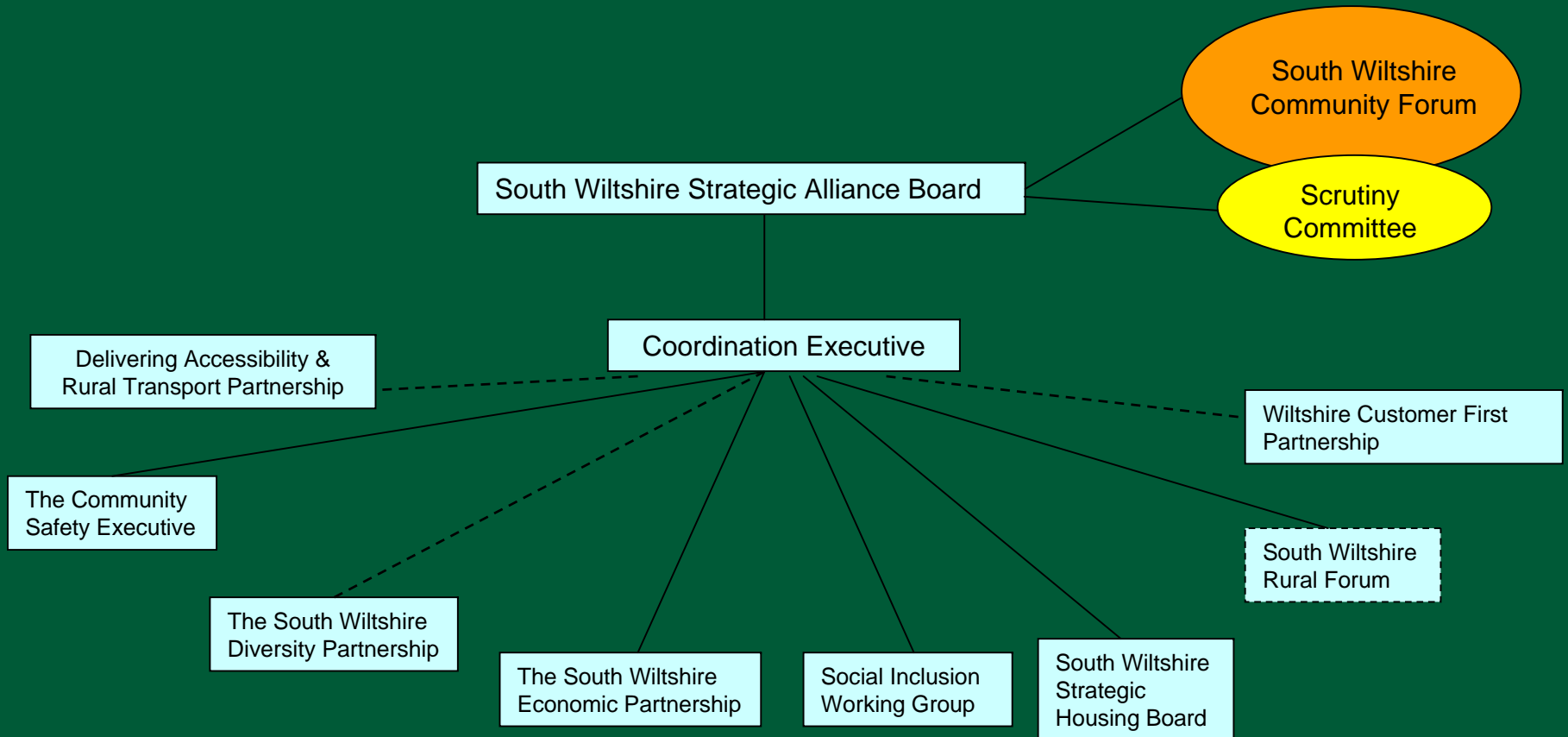
- Review services in the light of public satisfaction ratings
- Target activity /resources in priority areas
- Continue to engage scrutiny in performance issues
- Consider requesting re-assessment for Comprehensive Performance Assessment

Partnership working and community engagement

BACKGROUND - SWSA

- **South Wiltshire Strategic Alliance - the Local Strategic Partnership for Salisbury district**
- **The 'Partnership of partnerships'**
- **Recently refreshed to reflect:**
 - National factors (eg White Paper, Planning Together guidance)
 - Sub-regional factors (eg Local Area Agreement)
 - Local factors (eg need for greater focus on delivery and measurable benefits)

South Wiltshire Strategic Alliance New Structure



Partnership working and community engagement

CURRENT ISSUES for SWSA

- **Acting on results of Social Inclusion review for the district**
- **Reviewing the Community Strategy in tandem with development of the LDF Core Vision**
- **Taking forward the 2007 Local Area Agreement and shaping the LAA for 2008 onwards**
- **Developing Area working by building on current successful structures, eg Area Committees**

Building the capacity of the organisation

BACKGROUND

- **Resources**
 - people
 - information
 - money
 - partnerships
 - reputation

Building the capacity of the organisation

CURRENT ISSUES

- **Implementing the councillor training programme**
- **Continuing to invest in managerial training and developing talent for the future**
- **Implementing comprehensive equalities programme**
- **Exploiting technology**
- **Continuing to build the reputation of the Council.**